

SAFETY RECALL N45 / NHTSA 13V-XXX REAR STRUCTURE REINFORCEMENT

Dear (Name):

This interim notice is sent to you in voluntary accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The National Highway Traffic Safety Administration has made a tentative assessment that certain 1993 through 1998 model year Jeep® Grand Cherokee vehicles contain defects related to motor vehicle safety. Although the NHTSA assessment is non-final, Chrysler Group has decided to conduct a safety recall to respond to customer concerns about that assessment.

in the presence of an ignition source can result in an underbody fire.

What your dealer will do... Chrysler intends to inspect your vehicle and install an OEM trailer hitch where appropriate, free of charge (parts and labor). The parts required for this program

are currently not available. Chrysler is making all reasonable efforts to obtain the parts as quickly as possible. Chrysler will contact you again by mail, with a follow-

up notice, when the remedy parts are available.

What you must do to ensure your Seep or Dodge dealer right away to schedule a service appointment.

Safety...

Once you receive your follow-up notice in the mail, simply contact your Chrysler, seep or Dodge dealer right away to schedule a service appointment.

If you need If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.jeep.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, you may be eligible for reimbursement. Please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to carry out this program without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations Chrysler Group LLC Notification Code N45